

REVIEW OF THE PATIENT INTERPRETING SERVICE

Imperial College Healthcare NHS Trust

Information about a focus group with patients who have used British Sign Language (BSL) interpreters within the Trust

Monday 21st November 2022 from 18.00 to 20.00

My name is Sue Salas. I work for an organization called Niche Health & Social Care Consulting Ltd. Imperial College Healthcare NHS Trust have asked us to undertake a project to review the Patient Interpreting Service within the Trust. As part of this process, I would like to conduct a group via Microsoft Teams with up to five deaf patients who have been supported via the Trust's interpreting service to learn more about their views and experiences of using the service.

The focus group will be taking place on Monday 21st November 2022 from 18.00 to 20.00 and will last up to two hours. I have booked two independent registered BSL interpreters to interpret throughout. I will ensure that there are plenty opportunities for breaks as required. The questions I would like to ask you will be shared with you in advance of the group, so you have time to consider them.

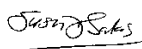
During the group I will take notes but will not identify anyone by name. The group will not be recorded.

The care you are currently receiving or may receive in future by Imperial College Healthcare NHS Trust will not be affected by agreeing to take part in the group or by what you say or do not say in the group.

The information shared with us in the group will be analysed and included along with our other findings from this project in our project report.

If you are interested in taking part please contact Linda Burridge, Head of Patient & Public Partnerships, Imperial College Healthcare NHS London via email: linda.burridge@nhs.net or contact her via her mobile on 07768 965 657.

I really hope you will feel able to share your experiences and views with me. I look forward to meeting you.



Sue Salas
Senior Consultant